



Support at Home and
Commonwealth Home Support Program Services
2026

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Specialised Maintenance for Aged Care Clients

We provide specialised maintenance services for aged care since 2012, combining full compliance with a friendly and compassionate approach.

Our team works in line with current regulations, ensuring that all services are delivered safely, consistently, and in a friendly supportive manner.

We offer on-site assessments and practical advice to support your team in maintaining a safe and well-managed environment.

Our staff are trained, approachable, and experienced in working within residential care settings: always mindful that they are operating in people's homes.

We focus on proactive reporting, clear communication, and reliable service delivery, helping you stay ahead of issues rather than reacting to them.

Compliant. Supportive. Reliable.

NEW SERVICE Ramps & Rails	1
NEW SERVICE Home Automation for Independent Living	3
NEW SERVICE Home Automation for Dementia & Cognitive Support	5
Home Maintenance and Repairs - General House Cleaning	10
Home Maintenance and Repairs - Handyman Services	11
Home Maintenance and Repairs - Plumbing Services	13
Home Maintenance and Repairs - Electrical Services	15
Specialised Home Adaptations for Vision-Impaired Aged Care Clients	17
Dementia Technical Solutions	21
Dementia Solutions (Everyday Living)	23
Dementia Solutions (Safety)	25
Risk Mitigation / Additional Services	27

NEW SERVICE

Home Maintenance and Repairs - Ramps & Rails

We design and install custom access ramps, platforms, steps and handrail systems to improve safe and practical access around the home.

Every property and every client is different, so our solutions are individually planned to suit the existing building, available space and the client's mobility requirements.

Where an Occupational Therapist is involved, we are happy to attend site, discuss the proposed solution and work collaboratively with the OT to help turn the required functional outcome into a practical design. We can also assist in developing the concept where the best solution is not immediately obvious.

Our installations are completed with a strong focus on safety, relevant Australian requirements, durability and quality of finish. From the initial site assessment and measurements through to construction and final detailing, we manage the process with care and attention to how the finished access solution will actually be used every day. We take pride in producing robust, professional installations that integrate neatly with the existing property - with carefully considered gradients, landings, transitions, steps and handrails - delivering an access solution that is safe, functional and built to last.

Custom access solutions

RAMPS / PLATFORMS / STEPS / HANDRAILS



01 Full-length ramp and handrail system



02 Compact ramp and landing



03 Ramp, platform and steps

NEW SERVICE

Home Automation for Independent Living

Smart Lighting and Power

Voice-controlled lighting, smart switches and programmable power points to make everyday tasks easier and reduce reliance on manual controls.

Accessible Climate Control

Integration of compatible air conditioning and heating systems with simplified controls, voice operation and remote access.

Keyless Home Access

Smart door locks offering convenient alternatives to traditional keys, with access options selected to suit the individual.

Automated Household Routines

Scheduled lighting, compatible motorised blinds and selected appliance controls tailored to daily routines and personal preferences.

Simplified Home Control

Smart displays, voice assistants and accessible interfaces bringing selected household functions together for easier operation.

Home automation for Independent Living

Practical technology to support everyday living

Home automation can make daily tasks easier, improve comfort and help older people maintain their independence at home. These solutions can be tailored to individual needs and home environments.

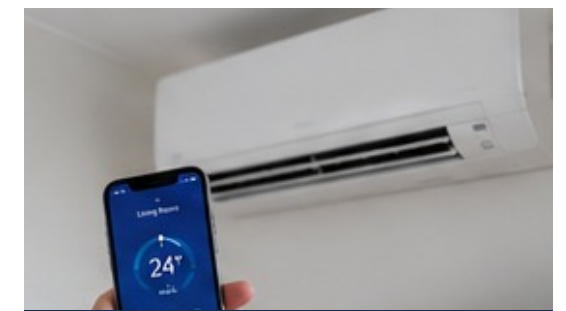
Examples of services we can provide:

- Voice-controlled lighting
- Smart switches and dimmers
- Smart power points
- Automated indoor lighting
- Automated outdoor lighting
- Scheduled lighting routines
- Smart door locks for easier access
- Voice control for selected devices
- Automated blinds or curtains
- Climate control (air conditioning and heating)
- Smart displays / voice assistants
- Automated daily routines
- Environmental controls for everyday living
- Timed control of selected household devices

Greater independence
Greater convenience
A more comfortable home



Lighting that works for you



Comfort at your fingertips



A safer and more accessible home

Supporting Safer, More Independent Lives at Home

NEW SERVICE

Home Automation for Dementia & Cognitive Support

Movement-Activated Lighting

Automatic lighting in hallways, bathrooms and entry areas to improve visibility and support movement around the home, including at night.

Door Sensors and Notifications

Sensors that can notify nominated family members or carers when selected doors or windows are opened, supporting greater awareness.

Appliance and Environmental Monitoring

Compatible gas sensors, cooktop monitoring, automatic shut-off systems and smart power points selected to help manage identified household risks.

Simplified Controls and Reminders

Easy-to-use interfaces, scheduled routines and voice prompts where suitable, tailored to the person’s abilities and familiar daily activities.

Connected Safety and Awareness

Cameras, smart locks and remote notifications configured where appropriate, with consideration for consent, privacy and the person’s independence.

Technology should complement, not replace, support from family members, carers and health professionals.

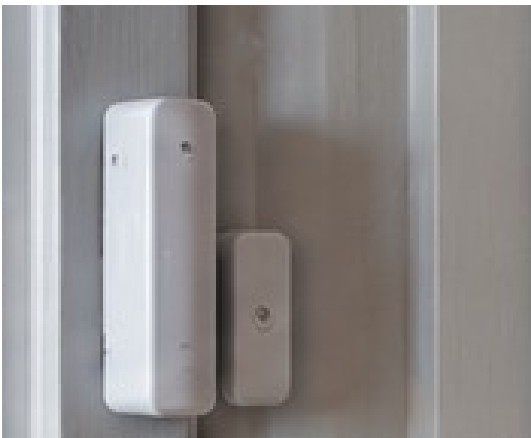
Home automation for Dementia & Cognitive Support

Environmental solutions to support safety and awareness

Home automation can help reduce risks, support daily routines and provide greater awareness for people living with dementia or cognitive impairment. Solutions are tailored to individual needs and should form part of a broader support plan.

Examples of services we can provide:

- Motion-activated lighting for hallways, bathrooms and entry areas
- Night-time pathway lighting
- External lighting to improve visibility
- Door sensors
- Entry / exit notifications
- Smart door locks
- CCTV cameras and video monitoring
- Simplified control interfaces
- Gas monitoring
- Stove or cooktop monitoring / automatic shut-off
- Smart power points for appliance control
- Safety alerts and notifications
- Remote monitoring (where appropriate)
- Automated lighting routines
- Voice prompts and reminders (where suitable)



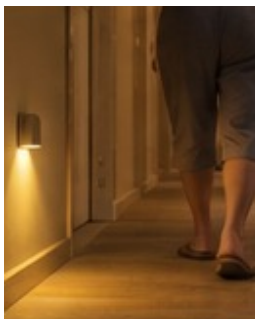
Door sensors and alerts



CCTV for greater awareness



Smart locks for added safety



Lighting that supports safer movement

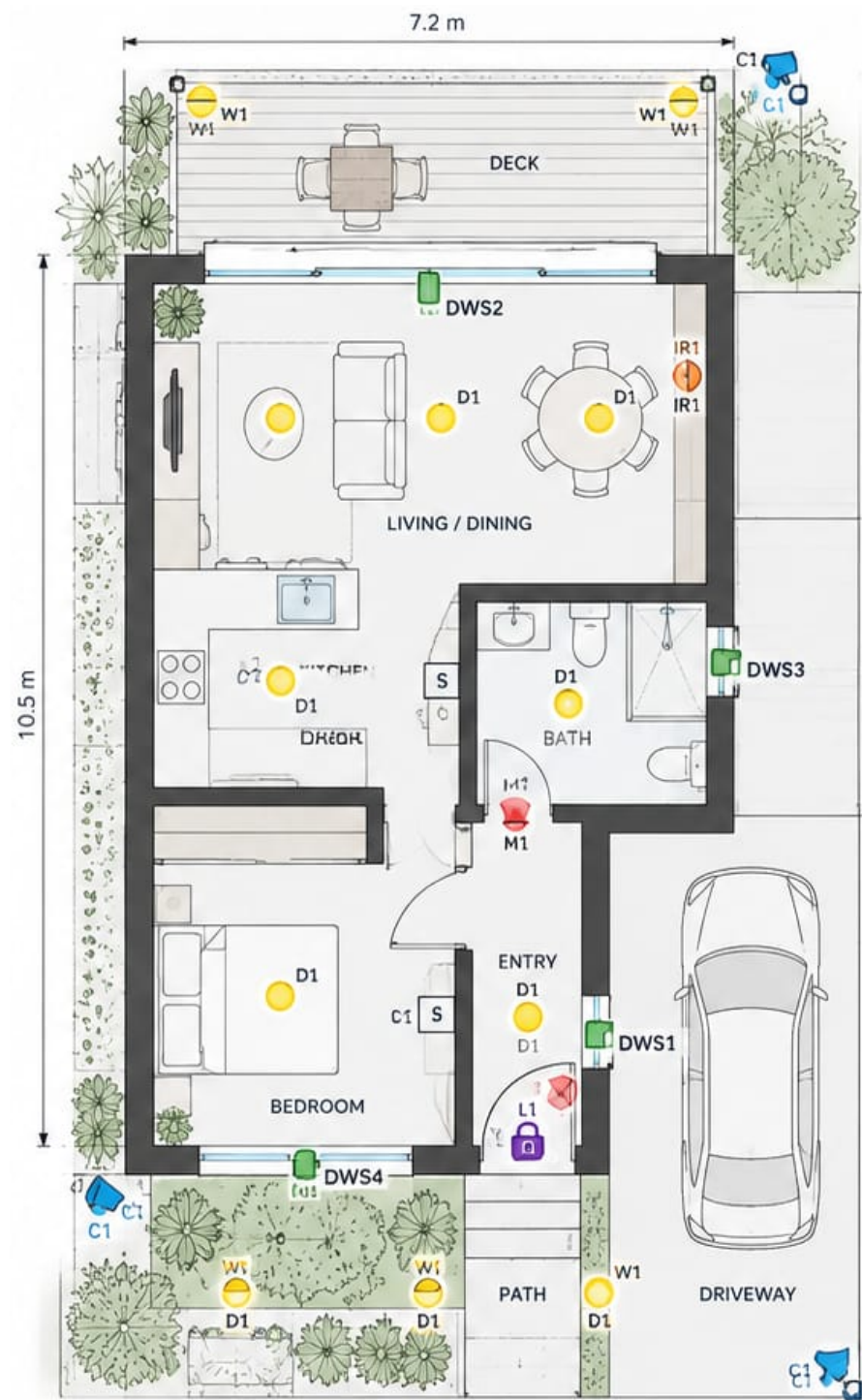
Environmental support for safer living
Greater awareness for families and carers
Helps reduce potential risks

Technology solutions should complement, not replace, the support of family members, carers and health professionals.

Technology that Supports Safety and Peace of Mind

Home automation plan

SAMPLE RESIDENTIAL PROPERTY / 1 BED / 1 BATH / SINGLE STOREY



Device legend

- LED Downlight (D1)
- Wall Light (W1)
- Smart Switch (S1)
- Motion Sensor (M1)
- Door/Window Sensor (DWS1)
- CCTV Camera (C1)
- Smart Door Lock (L1)
- Smart Hub (H1)
- Smoke Alarm (SA1)
- Router / Wi-Fi (R1)
- Smart Thermostat (T1)
- IR Blaster (IR1)

Illustrative concept - not to scale. Device positions and labels are reproduced from the supplied example and require confirmation on site.

Small spaces. Big peace of mind.

Device schedule & notes

HOME AUTOMATION / SAMPLE RESIDENTIAL PROPERTY

ID	DEVICE	LOCATION
D1	LED Downlight	Various (see plan)
W1	Wall Light	Deck / Entry Path
S1	Smart Switch	Entry / Bedroom
M1	Motion Sensor	Entry / Bathroom
DWS1	Door Sensor	Front Door
DWS2	Window Sensor	Living (Deck)
DWS3	Window Sensor	Bathroom
DWS4	Window Sensor	Bedroom
C1	CCTV Camera	Front / Driveway
L1	Smart Door Lock	Front Door
H1	Smart Hub	Comms Cabinet
SA1	Smoke Alarm	Hallway
R1	Wi-Fi Router	Comms Cabinet
T1	Smart Thermostat	Living
IR1	IR Blaster	Living (TV/AC)

Automation examples

- Turn on pathway lights at sunset
- Hall light on when motion detected
- Lock front door at 10:00 PM
- Adjust AC based on temperature
- Receive alert if door/window opens
- Camera notification on person/vehicle

Equipment notes

1. All devices to be compatible with chosen ecosystem (e.g. Tapo / Tuya / Google Home).
2. Final positions to be confirmed on site.
3. Power and network availability to be checked.
4. External cameras to cover front entry and driveway.
5. Consider expansion for future devices (e.g. blinds, garden lighting).

Client notes / requirements

1. _____

2. _____

3. _____
4. _____

5. _____

6. _____

Safer people · Smarter homes · Brighter days

Home Maintenance and Repairs

Home Maintenance and Repairs - General House Cleaning

Schedule A

Window Cleaning

Our General House Cleaning Schedule A service requires a minimum of 3.5 hours for completion. Within this standard offering, our comprehensive approach encompasses the cleaning of interior and exterior windows, fly screens, and sliding doors. It is important to note that window track cleaning is not included in the standard service and must be explicitly stated in the request as an additional task.

This ensures that we can accurately allocate the necessary resources and time to address specific client preferences and requirements.

Extras

- Track Cleaning
- Security Grill Removal / Wash / Re-install
- Double-storey Properties
- Roof Access to Clean Upper Levels

Schedule B

One off light house cleaning.

Our General House Clean service has a minimum duration of 4 hours.

This timeframe is established to ensure a thorough and comprehensive cleaning process that meets the high standards we uphold in our services. During this period, our dedicated team work diligently to address various aspects of the house cleaning tasks, delivering a meticulous and efficient service.

General House Clean Schedule B includes:

- Light high areas dusting
- Air conditioner filters, vents and air intakes
- Fans
- Skylights
- Pelmet
- Cobwebs



Home Maintenance and Repairs - Handyman

We offer assistance with home maintenance and repairs to help keep the living environment safe and functional. This includes support with essential tasks such as plumbing, electrical and general handyman work, ensuring that important household issues are managed promptly and safely.

Handyman Services

- General Household Repairs
- Lock and Door Handle Installations
- Door Reversal & Lift-Off Hinges
- Key Hide Installations Standard / Extra Large / For Vision Impaired Members (please specify)
- Repairs to Windows and Doors
- Replacement of Light Globes, Downlights, Oyster Lights, etc.
- Kitchen / Pantry Drawers Installation
- Rubbish Removal
- Phone Line, TV, Computer Tech Support
- Flyscreen Repairs

Key Hide Installation

HOME ACCESS / KEY STORAGE

The key hide is installed to our guidelines based on Ambulance and Golden hour rule specifically recommend for aged care:

- Direct proximity to the door
- Easy access
- Minimal trip hazards
- Not visible from the street
- Lit area (preferable)



Types of Key Hides



Large

To accommodate larger keys, multiple keys or garage remotes



Regular

with a luggage like dial



Push buttons

Used for vision impaired clients

Please remember to notify Ambulance services of the key hide number and location.



Consequences of a real life situation when an Ambulance used a sledge hammer to open the door to assist a client who had a fall.

Home Maintenance and Repairs - Plumbing

We offer assistance with home maintenance and repairs to help keep the living environment safe and functional. This includes support with essential tasks such as plumbing, electrical and general handyman work, ensuring that important household issues are managed promptly and safely.

Plumbing Services

- Emergency Services
- Gas Leaks
- Shower Rail Installation
- Arthritis Friendly Taps
- Tap Washer Replacement
- Blocked Drains (hydrojet with camera)
- Toilet Repair or Replacement
- Bidet Backflow Valve Installation and Annual Inspections*
- Hot Water Systems Repairs and Installations
- Garden Taps Repair and Installation
- Garden Hose Reels Installation

*Majority of the bidet devices require a backflow valve to be installed, inspected and reported annually. This service requires special equipment which our plumbers have.

Bidet InteliClean Air 9000

PERSONAL CARE / PRODUCT & INSTALLATION

The InteliClean Air 9000 is the first of its kind with a built-in backflow prevention system that complies with AS2845.2 (water supply backflow prevention).

The built-in backflow prevention system means substantial savings in the installation of the device, reduced impact on the property, and ease of service (no separate backflow valve required!).

All standard features of the InteliClean Air 9000 Series include:

- Enema spray
- Bottom wash
- Ladies wash
- Air dryer
- 3 level heat settings



This bidet has advanced features such as:

- 5-step multi-position nozzle adjustment
- Pulse and oscillate for better washing

The InteliClean Air 9000 has a SWL of 180kg.

The InteliClean Air 9000 is an important improvement for customers with reduced mobility, arthritis, chronic pain, post-surgery recovery, and balance issues.



Our team will assess the possibility of installation and provide a quotation.

Home Maintenance and Repairs - Electrical

We offer assistance with home maintenance and repairs to help keep the living environment safe and functional. This includes support with essential tasks such as plumbing, electrical and general handyman work, ensuring that important household issues are managed promptly and safely.

Electrical Services

- Emergency Call-Out Services
- Power point and Light Switch Repairs and Installations
- LED lighting upgrade (Please notify if person is vision impaired)
- Ceiling Fan Installation
- 3 in 1 Bathroom Heater Fans Light Installation
- Safety Switches
- Smoke Alarm Maintenance and Installation
- Test and Tag (Electric Beds, Appliances)
- Video doorbells and video security systems (with or without cloud recording and family members access)

Test & Tag Services

VORON ENTERPRISES / ELECTRICAL EQUIPMENT



Electric beds, oxygen machines, bidets, and other electrical equipment require an annual check of the power cables.

We offer certified inspections to ensure the equipment is functioning, safely electrically sound, and free from potential hazards and cable jamming.

Why is Test & Tag crucial? It is mandatory to Test & Tag equipment in accordance with AS/NZS 3760



01

Prevents electrical faults and accidents.



02

Ensures reliable and safe operation of equipment.

03

Provides peace of mind for the customers, caregivers and family.

Specialised Home Adaptations for Vision-Impaired Aged Care Clients

Vision Support & Home Safety Modifications

Specialised Home Adaptations for Vision-Impaired Aged Care Clients

We provide tailored safety upgrades to improve independence, reduce risk, and support safe daily living at home. All works are professionally installed and compliant with relevant Australian standards.

Fall Prevention & Mobility

- **Grab Rail Installation**
Installation in bathrooms, hallways, entryways and steps to improve stability and reduce fall risk.
- **Handle & Hardware Replacement**
Upgrade to lever-style handles and high-contrast fittings for easier grip and improved usability.
- **Non-Slip Floor Treatments**
Anti-slip tape, high-visibility striping, and non-slip coatings for bathrooms, ramps, steps and outdoor areas.

Sensory & Navigation Support

- **Tactile Marker Installation**
Strategic placement on switches, appliances, stair edges and key surfaces to assist independent navigation.
- **Path Clearing & Environmental Optimisation**
Specialised decluttering and pathway planning based on the client's daily movement patterns, including internal and external access routes.

Safety & Alert Systems

- **Vibrating Smoke Detector Installation**
Multi-sensory alert systems to improve emergency awareness.
- **Fob / Card-Controlled Lock Systems**
Secure, simplified access solutions for clients and authorised carers.

Scald & Temperature Protection

- **Hot Water Temperature Limitation**
Installation and calibration of tempering valves to prevent scalding in bathrooms.



Lighting

Specialised Lighting Solutions

Lighting designed for low vision and tunnel vision clients.
Warm light reduces glare
Neutral light provides balanced clarity
Cool white light improves contrast and edge visibility
Lighting is selected based on mobility patterns and glare sensitivity.

Lighting Matched to Specialist Prescription

Installation aligned with optometrist or occupational therapist recommendations, including required lux levels and colour temperature.

Automatic Sensor Downlights

Motion-activated lighting for hallways, bathrooms and transition areas to improve night-time safety.

Colour Temperature Zoning for Tunnel Vision

Targeted lighting along walking paths and door frames to enhance contrast and reduce shadowing.

Additional External Lighting

Flood lights and sensor lighting for entryways, driveways, garden paths and steps.

Automated Blinds With Light-Balancing Control

Motorised blinds to manage glare and maintain consistent interior brightness throughout the day.

All electrical works are carried out by a licensed professional electrician in accordance with Australian standards.

Smart Home Automation

Smart Home Living Solutions

Programmable power points, voice-controlled air conditioning, and upgrades to existing air conditioning systems to allow easier operation and remote access.

Voice-Controlled Home Integration

Hands-free control of lighting, climate, and selected appliances to reduce reliance on switches and remotes.

Keyless Home Access

Fob or card-operated locking systems eliminating the need to carry traditional keys while maintaining secure access.

Large-Key Telephones

Phones with oversized, high-contrast buttons designed for easier visibility and simplified use.

All electrical works are carried out by a licensed professional electrician in accordance with Australian standards.



Dementia Technical Solutions

Dementia Technical Solutions

At Voron Enterprises, we understand that speed and efficiency are paramount in aged care services. Our new approach is designed to provide rapid response times, ensuring that our services meet the immediate needs of both aged care customers and their care coordinators. We adhere strictly to government regulations and inclusions, guaranteeing compliance while delivering top-notch care. Our streamlined processes allow for quick adaptation to any changes in care requirements, ensuring that we can meet the core needs of aged individuals promptly and effectively.

We remain committed to supporting care coordinators with vital information on safety risks and property issues, fostering a proactive approach to care. Our team is not only highly trained and licensed but also deeply compassionate and attuned to the unique needs of our members. By focusing on the essential aspects of care, we ensure that our aged care services are not just comprehensive but also empathetic and responsive, providing the highest level of support for our elderly clients.

Key Features of Voron's Home Modification Solutions

Sensory-Focused Design:

Our design philosophy revolves around creating environments that stimulate positive sensory experiences. From color schemes to lighting, every element is carefully chosen to promote calmness, reduce stress, and enhance overall cognitive well-being.

Adaptive Accessibility:

Voron specializes in adaptive accessibility solutions that cater specifically to the evolving needs of individuals with dementia. Our modifications range from custom handrails and ramps to door widening, ensuring a seamless and safe transition throughout the home.

Smart Home Integration:

Leveraging the power of smart home technology, Voron integrates innovative solutions to enhance safety and convenience. From automated lighting systems to intelligent monitoring devices, our smart home solutions provide an extra layer of support for both individuals with dementia and their caregivers.

Customized Dementia-Friendly Spaces:

Voron recognizes the importance of creating dementia-friendly spaces within the home. Our team works closely with clients to design personalized living areas that promote familiarity, engagement, and a sense of security.

In the following pages you will find examples of the solutions helping to confront the challenges of dementia.

Dementia Technical Solutions

Everyday Living



Dementia Technical Solutions - Everyday Living

Taps with highly visible colouring

Cross-handle taps are simple to turn on and off, or lever handle types if mobility is compromised.

Coloured indicators make it easier to identify hot and cold water.

Toilet/Corridor Sensor Lights

Lights the path in dark areas and helps to prevent injury from trips and falls in the night.

Big Button Phone / Photo Phone

People with cognitive impairment may have difficulty operating everyday devices, such as telephones. As modern technology advances, many phones are becoming smaller and more complicated, and can be challenging if cognitive function and/or vision is impaired. A simple-to-use, large button phone, many of which feature picture buttons, SOS buttons, volume control and corded handset may benefit a person challenged by cognitive impairment.

Doorbell with LED and High Volume with Multiple Rooms Ringers

Alerts of incoming calls and visitors. For added practicality and convenience, it has a super bright flashing ring indicator, adjustable volume and tones.

Videophones and Info Centres

The device is primarily designed for older adults or individuals who may have limited technological experience. Enables video calls, allowing users to communicate face-to-face with their contacts. This feature is particularly valuable for those who may have difficulty travelling or are living in assisted care facilities.

TV Remotes

Simple to use, extra large buttons with no unnecessary extras.

Dementia Technical Solutions - Safety

Adjustable Temperature Control Valves

The adjustable tempering valves are designed to prevent scalding by ensuring a preset maximum water temperature.

A licensed plumber, which we can provide, is required for installation.

Can service one or multiple water outlets. Safety valves are also available for use in basins, baths or showers to shut down water supply in the event of cold water supply failure.

Flood / Leak Detectors

Sensor emits an audible warning sound when the base or sensor cables are in contact with water. Suitable for the bathroom, ensuite, kitchen and laundry. The sensor can be placed under the sink, basin or next to the bath.

Flood Control Plugs

When the water level in a bath/sink reaches a certain depth, the plug releases the excess water prior to flooding.

Designed to prevent bath and sink overflow causing water damage to the home. Also has temperature sensitive colouring giving an immediate indication of water that is too hot for bathing.

Cabinet Locks

These locks are invisible from the outside of the cabinet.

Once installed, the cabinet door can only be opened by placing a magnetic knob-like "key" on the outside face of the cabinet in just the right spot – then the door unlocks and opens freely.

The key is to be stored safely in a remote location. Suitable for people with progressing levels of cognitive impairment.

Door Alerts

Useful for monitoring external doors particularly at night, or when the person is at risk of leaving the house without the carer knowing.

Dementia Technical Solutions - Safety continued

Sensor Lights

Conveniently lights up when someone enters their sensor range, sparing the person from searching for the switch.

Wireless Door Monitor

Allows the carer to be alerted if a person with dementia leaves the house during the day or night.

Electric Stove Shut Off System

Electric stove timer is designed to ensure that the stove is disabled past the programmed time. Once the appropriate time set by the carer has elapsed, the unit will produce a warning sound and close the electricity supply.

Gas Stove Shut Off System

Gas stove timer is designed to ensure that the stove is disabled past the programmed time. Once the appropriate time set by the carer has elapsed, the unit will produce a warning sound and close the gas supply.

Key Safe

Suitable for situations where the person loses keys, or a person may be in the house with the doors locked, and unable to find a key to let support workers or visitors in.

Risk Mitigation

We provide risk mitigation support services to help maintain a safe, healthy living environment. Our work focuses on reducing health risks in the home, addressing hygiene concerns, and keeping living spaces comfortable and manageable for everyday life.

Our services:

- Mould Removal
- Decluttering (hoarding)
- Carpet Cleaning
- Curtain Cleaning
- Oven and Stove Cleaning
- Pathway Pressure Washing

Additional Services

- Removals (relocation, moving electric beds, clearing spaces)

Ezi-Curb

MODULAR DRIVEWAY RAMPS

Challenges with driveways can be easily fixed with the Ezi-Curb system.

These modular driveway ramps are designed to fit rolled gutters, ensuring that electric scooters are safe and customers can get in and out without difficulty, while still allowing rainwater to flow through.

Ezi-Curb comes in both straight and curved pieces that can be mixed and matched to fit roads and cul-de-sacs of different sizes.

Our team will come to assess and provide a quotation. We will bring sample pieces to test.



Please note that in some instances, council approval might be required.



01 Safer to enter driveways on an electric scooter or walker.



02 Protects mobility scooters, cars, and driveways

03 Quieter compared to steel ramps.

04 Does not obstruct your drainage.

