



**Support at Home and  
Commonwealth Home Support Program Services  
2026**



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At Voron Enterprises, we’ve been supporting older Australians in their homes for almost 15 years - with reliable services that meet the new Aged Care reform standards.

Our friendly team takes pride in helping people live safely, comfortably, and independently at home.

Every visit is about trust, respect, and doing the job right - the way care should be.

And when it comes to keeping our clients happy, we always go the extra mile - because care is personal to us.

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# General House Cleaning

## Schedule A

### Window Cleaning

Our General House Cleaning Schedule A service requires a minimum of 3.5 hours for completion. Within this standard offering, our comprehensive approach encompasses the cleaning of interior and exterior windows, fly screens, and sliding doors. It is important to note that window track cleaning is not included in the standard service and must be explicitly stated in the request as an additional task. This ensures that we can accurately allocate the necessary resources and time to address specific client preferences and requirements.

### Extras

- Track Cleaning
- Security Grill Removal / Wash / Re-install
- Double-storey Properties
- Roof Access to Clean Upper Levels

## Schedule B

One off light house cleaning.

Our General House Clean service has a minimum duration of 4 hours.

This timeframe is established to ensure a thorough and comprehensive cleaning process that meets the high standards we uphold in our services. During this period, our dedicated team work diligently to address various aspects of the house cleaning tasks, delivering a meticulous and efficient service.

General House Clean Schedule B includes:

- Light high areas dusting
- Air conditioner filters, vents and air intakes
- Fans
- Skylights
- Pelmets
- Cobwebs

# Home Maintenance and Repairs

We offer assistance with home maintenance and repairs to help keep the living environment safe and functional. This includes support with essential tasks such as plumbing, electrical and general handyman work, ensuring that important household issues are managed promptly and safely.

Our services:

## Handyman

- General Household Repairs
- Lock and Door Handle Installations
- Key Hide Installations Standard / Extra Large / For Vision Impaired Members (please specify)
- Repairs to Windows and Doors
- Replacement of Light Globes, Downlights, Oyster Lights, etc.
- Kitchen / Pantry Drawers Installation
- Rubbish Removal
- Phone Line, TV, Computer Tech Support
- Flyscreen Repairs

## Plumbing

- Emergency Services
- Gas Leaks
- Shower Rail Installation
- Arthritis Friendly Taps
- Tap Washer Replacement
- Blocked Drains (hydrojet with camera)
- Toilet Repair or Replacement
- Bidet Backflow Valve Installation and Annual Inspections\*\*\*
- Hot Water Systems Repairs and Installations
- Garden Taps Repair and Installation
- Garden Hose Reels Installation

## Electrical

- Emergency Call-Out Services
- Power point and Light Switch Repairs and Installations
- LED lighting upgrade (Please notify if person is vision impaired)
- Ceiling Fan Installation
- 3 in 1 Bathroom Heater Fans Light Installation
- Safety Switches
- Smoke Alarm Maintenance and Installation
- Test and Tag (Electric Beds, Appliances)
- Video doorbells and video security systems (with or without cloud recording and family members access)

# Key Hide Installation

The key hide is installed to our guidelines based on Ambulance and Golden hour rule specifically recommend for aged care:

- Direct proximity to the door
- Easy access
- Minimal trip hazards
- Not visible from the street
- Lit area (preferable)



## Types of Key Hides



### Large

To accommodate larger keys, multiple keys or garage remotes



### Regular

with a luggage like dial



### Push buttons

Used for vision impaired clients



Please remember to notify Ambulance services of the key hide number and location.



Consequences of a real life situation when an Ambulance used a sledge hammer to open the door to assist a client who had a fall.

# Bidet InteliClean Air 9000

The Inteliclean Air 9000 is the first of its kind with a built-in backflow prevention system that complies with AS2845.2 (water supply backflow prevention).

The built-in backflow prevention system means substantial savings in the installation of the device, reduced impact on the property, and ease of service (no separate backflow valve required!).

All standard features of the InteliClean Air 9000 Series include:

- Enema spray
- Bottom wash
- Ladies wash
- Air dryer
- 3 level heat settings



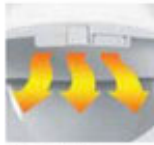
Rear wash



Ladies wash



Enema wash



Air dryer



Heated Seat



5 step adjust



Pulse & Oscillate



Deodoriser

This bidet has advanced features such as:

- 5-step multi-position nozzle adjustment
- Pulse and oscillate for better washing

The Inteliclean Air 9000 has a SWL of 180kg.

The Inteliclean Air 9000 is an important improvement for customers with reduced mobility, arthritis, chronic pain, post-surgery recovery, and balance issues.

Our team will assess the possibility of installation and provide a quotation.



You are never perfectly clean with toilet paper.







**Voron Enterprises Test & Tag Services**

Electric beds, oxygen machines, bidets, and other electrical equipment require an annual check of the power cables.

We offer certified inspections to ensure the equipment is functioning, safely electrically sound, and free from potential hazards and cable jamming.

Why is Test & Tag crucial? It is mandatory to Test & Tag equipment in accordance with AS/NZS 3760



- Prevents electrical faults and accidents.
- Ensures reliable and safe operation of equipment.
- Provides peace of mind for the customers, caregivers and family.



Challenges with driveways can be easily fixed with the **Ezi-Curb** system.

These modular driveway ramps are designed to fit rolled gutters, ensuring that electric scooters are safe and customers can get in and out without difficulty, while still allowing rainwater to flow through.

**Ezi-Curb** comes in both straight and curved pieces that can be mixed and matched to fit roads and cul-de-sacs of different sizes.

Our team will come to assess and provide a quotation. We will bring sample pieces to test.

Please note that in some instances, council approval might be required.



- 1** Safer to enter driveways on an electric scooter or walker.
- 2** Protects mobility scooters, cars, and driveways
- 3** Quieter compared to steel ramps.
- 4** Does not obstruct your drainage.





## Dementia Technical Solutions

At Voron Enterprises, we understand that speed and efficiency are paramount in aged care services. Our new approach is designed to provide rapid response times, ensuring that our services meet the immediate needs of both aged care customers and their care coordinators. We adhere strictly to government regulations and inclusions, guaranteeing compliance while delivering top-notch care. Our streamlined processes allow for quick adaptation to any changes in care requirements, ensuring that we can meet the core needs of aged individuals promptly and effectively.

We remain committed to supporting care coordinators with vital information on safety risks and property issues, fostering a proactive approach to care. Our team is not only highly trained and licensed but also deeply compassionate and attuned to the unique needs of our members. By focusing on the essential aspects of care, we ensure that our aged care services are not just comprehensive but also empathetic and responsive, providing the highest level of support for our elderly clients.

Key Features of Voron's Home Modification Solutions:

### **Sensory-Focused Design:**

Our design philosophy revolves around creating environments that stimulate positive sensory experiences. From color schemes to lighting, every element is carefully chosen to promote calmness, reduce stress, and enhance overall cognitive well-being.

### **Adaptive Accessibility:**

Voron specializes in adaptive accessibility solutions that cater specifically to the evolving needs of individuals with dementia. Our modifications range from custom handrails and ramps to door widening, ensuring a seamless and safe transition throughout the home.

### **Smart Home Integration:**

Leveraging the power of smart home technology, Voron integrates innovative solutions to enhance safety and convenience. From automated lighting systems to intelligent monitoring devices, our smart home solutions provide an extra layer of support for both individuals with dementia and their caregivers.

### **Customized Dementia-Friendly Spaces:**

Voron recognizes the importance of creating dementia-friendly spaces within the home. Our team works closely with clients to design personalized living areas that promote familiarity, engagement, and a sense of security.

In the following pages you will find examples of the solutions helping to confront the challenges of dementia.

## Dementia Technical Solutions: Everyday Living

### **Taps with highly visible colouring**

Cross-handle taps are simple to turn on and off, or lever handle types if mobility is compromised.

Coloured indicators make it easier to identify hot and cold water.

### **Toilet/Corridor Sensor Lights**

Lights the path in dark areas and helps to prevent injury from trips and falls in the night.

### **Big Button Phone / Photo Phone**

People with cognitive impairment may have difficulty operating everyday devices, such as telephones. As modern technology advances, many phones are becoming smaller and more complicated, and can be challenging if cognitive function and/or vision is impaired. A simple-to-use, large button phone, many of which feature picture buttons, SOS buttons, volume control and corded handset may benefit a person challenged by cognitive impairment.

### **Doorbell with LED and high volume with multiple rooms ringers**

Alerts of incoming calls and visitors. For added practicality and convenience, it has a super bright flashing ring indicator, adjustable volume and tones.

### **Videophones and info centres**

The device is primarily designed for older adults or individuals who may have limited technological experience. Enables video calls, allowing users to communicate face-to-face with their contacts. This feature is particularly valuable for those who may have difficulty travelling or are living in assisted care facilities.

### **TV Remotes**

Simple to use, extra large buttons with no unnecessary extras.

## **Dementia Technical Solutions: Safety**

### **Adjustable Temperature Control Valves**

The adjustable tempering valves are designed to prevent scalding by ensuring a preset maximum water temperature.

A licensed plumber, which we can provide, is required for installation.

Can service one or multiple water outlets. Safety valves are also available for use in basins, baths or showers to shut down water supply in the event of cold water supply failure.

### **Flood / Leak Detectors**

Sensor emits an audible warning sound when the base or sensor cables are in contact with water. Suitable for the bathroom, ensuite, kitchen and laundry. The sensor can be placed under the sink, basin or next to the bath.

### **Flood control plugs**

When the water level in a bath/sink reaches a certain depth, the plug releases the excess water prior to flooding.

Designed to prevent bath and sink overflow causing water damage to the home. Also has temperature sensitive colouring giving an immediate indication of water that is too hot for bathing.

### **Cabinet locks**

These locks are invisible from the outside of the cabinet.

Once installed, the cabinet door can only be opened by placing a magnetic knob-like "key" on the outside face of the cabinet in just the right spot – then the door unlocks and opens freely.

The key is to be stored safely in a remote location. Suitable for people with progressing levels of cognitive impairment.

### **Door alerts**

Useful for monitoring external doors particularly at night, or when the person is at risk of leaving the house without the carer knowing.

## **Dementia Technical Solutions: Safety** continued

### **Sensor lights**

Conveniently lights up when someone enters their sensor range, sparing the person from searching for the switch.

### **Wireless door monitor**

Allows the carer to be alerted if a person with dementia leaves the house during the day or night.

### **Electric stove shut off system**

Electric stove timer is designed to ensure that the stove is disabled past the programmed time. Once the appropriate time set by the carer has elapsed, the unit will produce a warning sound and close the electricity supply.

### **Gas stove shut off system**

Gas stove timer is designed to ensure that the stove is disabled past the programmed time. Once the appropriate time set by the carer has elapsed, the unit will produce a warning sound and close the gas supply.

### **Key safe**

Suitable for situations where the person loses keys, or a person may be in the house with the doors locked, and unable to find a key to let support workers or visitors in.



## Risk Mitigation

We provide risk mitigation support services to help maintain a safe, healthy living environment. Our work focuses on reducing health risks in the home, addressing hygiene concerns, and keeping living spaces comfortable and manageable for everyday life.

Our services:

- Mould Removal
- Decluttering (hoarding)
- Carpet Cleaning
- Curtain Cleaning
- Oven and Stove Cleaning
- Pathway Pressure Washing

## Additional Services

- Removals (relocation, moving electric beds, clearing spaces)

